

Outcomes Framework 2024

Our whakataukī	<p>He ara pūkenga, he ara Tauwhiro, hei whakamana mātā waka The many pathways to knowledge, the many pathways of social work, upholding the dignity of all</p>				
Purpose	<p>To protect the safety of members of the public and enhance social workers' professional practice To contribute key evidence and insights on opportunities and challenges facing the social worker workforce</p>				
Long-term outcomes	Practising social workers are competent, safe to practise and accountable for the way in which they practise			The SWRB contributes workforce insights and builds connections, working towards a strategy for workforce sustainability	The SWRB is a trustworthy and effective occupational regulator
Short-term outcomes	Increase social workers' understanding of, and compliance with, their regulatory obligations	Increased awareness of regulatory requirements for social workers among employers, public, other interested parties		Increased awareness and understanding of social worker workforce composition, trends, risks and opportunities for the workforce	Advice and information provided to Minister, MSD, and other government agencies in a timely and appropriate way Increased understanding of public trust and confidence in the social work profession
Outputs	<p><i>Social workers are qualified, skilled, culturally competent</i></p> <p>Maintenance of CPD and supervision requirements.</p> <p>Alternative pathways to registration are fit-for-purpose</p>	<p><i>Social workers practise safely and are held accountable</i></p> <p>Social workers are held to account to meet required standards and for practising within the general scope of practice.</p>	<p><i>Social work qualifications meet required standards</i></p> <p>Education providers supported to deliver social work education that meets required standards.</p>	<p><i>SWRB contributes to the social worker workforce evidence base, and builds connections with key partners using a 'whole-of-system' approach</i></p> <p>SWRB meets targets for annual workforce data collection and reporting.</p> <p>SWRB reports and actively shares insights about the workforce with stakeholders including social workers, the public, funding agencies, employers, and decision-makers.</p>	<p><i>SWRB staff and leadership implement a continuous learning and improvement approach</i></p> <p>The SWRB regularly monitors and reviews how it is meeting standards of regulatory stewardship.</p> <p>SWRB staff perform their roles in line with organisational values and best practice.</p>
Activities	<p><i>Registration</i></p> <p>Manage and administer registration pathways (NZ; Overseas; Experience).</p> <p>Maintain and review a public register of social workers.</p> <p>Issue practising certificates.</p>	<p><i>Complaints, Disciplinary and Accountability</i></p> <p>Manage notifications & complaints about social workers, including disciplinary processes.</p>	<p><i>Competence, Education & Training</i></p> <p>Review of social work education standards and delivery.</p> <p>CPD audit.</p> <p>Develop resources for social workers, employers, and the public.</p>	<p><i>Workforce Planning</i></p> <p>Regular collection, analysis and reporting of workforce data, including:</p> <ul style="list-style-type: none"> · Annual workforce survey · Annual education provider survey · Inaugural employer survey (2024) · Sharing insights for use in workforce planning, sector leadership, engagement, policy development. 	<p><i>Organisational Capability</i></p> <p>Embed continuous improvement processes and building staff capability to perform according to regulatory 'best practice'.</p> <p>This includes:</p> <ul style="list-style-type: none"> · development of a Code of Service · development of a Regulatory Strategy · initiation of an operational review of the SWR Act · review of the Crown funding model.
The way we work	<p>Matatika – Manaaki – Mahitahi – Māia Cross-system approach</p> <p>Meeting statutory legislation obligations; Government and Ministerial priorities; our Board's annual priorities</p> <p>Continuous learning and improvement</p> <p>Responsive to the needs of diverse communities of Aotearoa, including tangata whenua and Pacific peoples</p>				