

# He aha pea ka puta i tō tauwhiro?

Ko tā te Kāhui Whakamana Tauwhiro he whakamana i te tauwhiro. Ka pēnei ana mātou, ka whakakoiatia e tika ana tā te tauwhiro kawē i tēnei mahi. Me here ngā tauwhiro katoa ki Ngā Tikanga Whanonga. He kohinga ture, paerewa hoki Ngā Tikanga Whanonga me whai rawa e te tauwhiro. Mā tēnei e haumarū ai koutou ko tō whānau.

## Hei tā ngā Tikanga nei, me pēnei tonu te tauwhiro:

### Pono

Kia pono, kia matatika

### Whakaute

Me whaiwhakaaro ki a koe, tō ahurea, mātāwaka, pakeke, ira, hauātanga, hōkakatanga, hāhi me tō whakapono

### Pūkenga me te Mātauranga

Kua whai pūkenga, whai mātauranga, whai wheako e tika ana e mahia ai te mahi

### Whiringa

Kia āwhinatia koe me ō whiringa i runga i ngā kōrero katoa e mōhiohia ana

### Tūmataiti

kia tapu, kia haumarū, kia tūmataiti hoki ō mōhiohia whaiaro

### Tautoko

Kia tautokohia ngā painga katoa mōu

### Mauhanga Tika

Kia mārama, kia tika hoki ngā mauhanga mō tāna mahi tahi ki a koe

**Ki te kore koe e whakapono kei te whāia tikahia ngā Tikanga e tō tauwhiro, tēnā, kia:**

- kōrero ki te tauwhiro ake
- kōrero ki te kaiwhakahaere o te tauwhiro
- kōrero ki te whakahaere e mahi nei te tauwhiro

E tāpae nawe ai koe ki te **Kāhui Whakamana Tauwhiro**, me whakapā atu mā te:



**Ipurangi:** [swrb.govt.nz/concerns-and-complaints](https://swrb.govt.nz/concerns-and-complaints)

**Īmēra:** [professionalstandards@swrb.govt.nz](mailto:professionalstandards@swrb.govt.nz)

**Waea utu kore:** Freephone 0508 797 269



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